

BUS 3500

Dr. Garrett

**Final Exam Topics**

*All of the following topics are included on the final exam:*

the bullwhip effect

structured decisions

unstructured decisions

semi-structured decisions

fiber-optic cable

data warehouse

client-server computing

transparent marketplace

information systems (and system types)

processing

storage

input

output

culture

cross-functional business processes

business organization

supply chains

substitute products

market niche strategies

application software

system software

legacy systems

grid computing

distributed computing

relational dbms

normalization

circuit-switched networks

packet-switched networks

wan

lan

bandwidth

controls

worm

trojan

virus

Sarbanes-Oxley act

supply chain management

churn

e-commerce

menu costs

digital goods

the systems life cycle

system implementation

system design

nora

responsibility

accountability